



QUALITY DECLARATION

In accordance with the Law on State Statistics¹ and with the principles of the European Statistics Code of Practice, the State Statistical Office guarantees the quality of the statistical products and services. This concerns the following quality criteria:

- **Relevance**
- **Accuracy and reliability**
- **Timeliness and precision**
- **Coherence and comparability**
- **Accessibility and clarity.**

The State Statistical Office declares to apply the following main principles:

- Professional independence

As a professional and independent institution, the State Statistical Office produces statistical data using internationally accepted statistical methods and standards.

- Quality commitment

Respecting the general principles of quality management, the State Statistical Office produces high-quality statistics and ensures their harmonisation, while at the same time showing leadership and co-operation with third parties, care for staff satisfaction and continuous quality improvement.

- Satisfaction of users and clients

The State Statistical Office continuously works on minimising the burden on its respondents and pays particular attention and care to fulfil the needs and expectations of users for statistical products and services.

The commitments of the institution are aimed at maintaining the continuity and managing the costs for statistics by producing them efficiently.

These principles are in accordance with the Mission, Vision, and mid-term strategic priorities of the State Statistical Office, as well as the five-year Programme of Statistical Surveys. They form an integral part of the SSO quality management system, and the compliance with these principles is ensured by a set of processes, procedures and instruments, including appropriate organisational structures and methods of allocation of human and financial resources of the Office.

¹ *Law on State Statistics* ("Official Gazette of the Republic of North Macedonia" No. 54/1997, 21/2007, 51/2011, 104/2013, 42/2014, 192/2015, 27/16, 83/18, 220/18 and 31/20)
http://www.stat.gov.mk/ZakonZaStatistika_en.aspx